

## QBITS in Production Training



Creating a virtuous circle of improvement starting with a core group who subsequently become the trainers and facilitators of further QBITS teams. Establishing small work teams within the natural workplace to take responsibility for implementing specific production performance improvements, setting targets and measuring the teams effectiveness on an ongoing basis.

QBITS is about training and developing workteams to apply the principles of TQM/QIP in their daily work in an SME manufacturing environment.

The ultimate purpose of this training programme is to equip all staff, associated with the manufacturing operation, with the awareness of what Best Practice means in this environment and the practical skills necessary to contribute effectively in a culture of continuous improvement and business change.

It consists of three levels of training;

- General awareness – (level 1)
- Team-Members – (level 2)
- Supervisors/Technicians – (level 3)

This training scheme is structured to minimise disruption to the production schedule by delivering the training in a series of half-day workshops, case studies, and coaching, at the point in time when the skills are required, rather than taking people out of the line for extended periods.

### QBITS Awareness (Level 1)

Level 1 is a general introduction and is targeted at all those who will be working in the environment but not necessarily as a member of a QBITS team. Level 1 also includes a follow-up session at the end of the programme to consolidate the results for this group.

Using examples from other industries to help build an understanding of why this is important, what is likely to happen, the role of the QBITS teams, and how individuals can provide support.

- Excellence in manufacturing
- Principles of TQM/QIP
- The QBITS framework
- The Manufacturing Operations Project Intervention
- Business improvement programme

**Duration: 3 x half day plus individual coaching and case study reviews**

### QBITS Team Members (Level 2)

Level 2 is focused on all those who will be active members of a QBITS team. The primary objective is to train staff in the specific disciplines and skills required to implement change together with how run an ongoing performance improvement programme. The training follows through the implementation to provide practical support and resources for the team.

- Teambuilding, culture change, communication
- QIP methodologies and techniques (Kanban, kaizen, six sigma, lean manufacture, etc.)
- The Manufacturing Operations Project Intervention
- QA in Operations and Processes

- Measurements, KPI's, i/p and o/p drivers, and Benchmarking
- Self Directed Teams, time management

A good analogy is with a basketball team who take "timeout" to work through problems and agree improved strategies for success.

Duration: 6 x half-day workshops plus individual coaching and case study reviews

QBITS Supervisors & Technicians

Level 3 is an extension to level 2, designed specifically for team leaders/supervisors and technical staff who will be leading/facilitating a QBITS team, or involved as part of the management team or will be providing key support skills (e.g. administration, measurement /statistics, IT, engineering, electrical, etc.,).

- Leadership, motivation and QBITS
- Support essentials for QIP
- Planning and Control
- SMART objectives
- Output driven performance measures
- Business improvement programme
- Commercial awareness, customer care

Duration: 3 x half-day workshops plus individual coaching and case study reviews

Call 01977 661 118 or contact for more information

[Training Advisor](#)

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