



ALLIED HYGIENE Ltd

gain accreditation in the British Retail Consortium Global Standards for Consumer Products.

Case Study

Peter Jones

Nature of the Business

The Company has been manufacturing quality non woven products since 1990, maintaining a focus on continual innovation, investment and development to meet the changing demands of industry today.



With an extensive portfolio, Allied supplies a range of products from advanced hydroentangled wipes and sanitized wet wipes to a range of industries for various applications. At Allied's production operation in Belvedere, South East London, an integrated manufacturing process allows complete control over the entire production procedure. This system means Allied has the flexibility customers demand when considering product and specification. As a leader and innovator in the wet wipes market, Allied has recognized the increasing demands of industry and has adapted to meet these demands. Allied invests in both time and resources to understand client's needs and then develops products to meet their stringent hygiene control requirements.

As one of the only UK companies to maintain a complete in-house operation, Allied can provide customers with bespoke de-

signed products as well as significant cost savings. Moving from ready made formulation for wet wipes to creating our own blends allows Allied to maintain its reputation and integrity.

The Assignment

In order to benchmark its quality systems, and achieve a recognised accreditation in its industry sector, Allied Hygiene commissioned OakHay Solutions to identify and implement a suitable quality standard. The target was to take the company to accreditation within six months.

Making it Happen

After discussions with management, key customers and other MCCR Associates it was decided that the British Retail Consortium (BRC) Global Standard for Consumer Products would be suitable. The BRC standard is aimed primarily at companies, like Allied, who supply products into the consumer chain. It also has the advantage of providing specific procedural guidelines for ensuring product quality and is less ambiguous than ISO9001.

Although the timescales were ambitious, the project benefited from strong support at all levels and the appointment of a full time Quality Assurance Manager who championed the implementation across the whole company.

Commencing on 1st October 2009, over 60 internal audits were undertaken at weekly intervals. With constant reference to the standard, corrective actions were carried out by the Quality Assurance Manager and usually completed by the next visit.

After a 2 day external audit in April 2010 by Intertek Limited the company was awarded certification.

Currently, OakHay Solutions is continuing with the internal audit plan for BRC and Allied Hygiene are considering adding ISO9001:2008 to its list of accreditations.

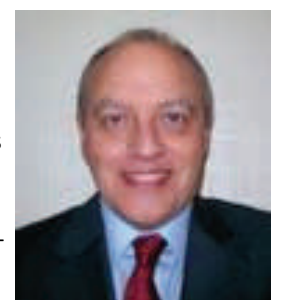
Benefits

Although it's early days yet the company has already seen benefits in achieving accreditation:

- Operating procedures now to a globally recognised standard.
- Increased customer confidence.
- Improved internal quality controls.
- Better focus on quality issues by all company personnel.

Managing Directors Comment

"Quality Accreditation specialist, Peter Jones, has worked closely with us during the last 6 months to document and streamline our existing systems. As a result we are better able to answer the quality related concerns of our customers and seen an overall improvement the companies operations. We are now seeking ISO9001:2008 accreditation in 2011".



Peter Jones MCCR Associate

John Prentice
Managing Director
Allied Hygiene Ltd

